

## Operating Shutters

Note that wide shutter panels may require to be assisted when closing them by lifting the panel up into the frame against the magnetic catches. This is not a product fault but a normal result due to the weight of the shutter. With any shutter regardless of substrate, it is important to make sure louvres are closed before stacking bifolds, and sliding bypass closed panels to avoid breakage. Never slam panels closed.

- ◆ Always use a two-handed motion to open louvres. This avoids the creation of a stress point at the tilt rod screw site that occurs by using just one hand in the centre of a louvre. Stress points can cause breakage over time.
- ◆ Close louvres by pushing the edge of a louvre closed and running your hand in an upward direction along each rotation. Due to the nature of clearview shutters having play in the tilt rod, it may be necessary to push close individual louvres after the sweeping motion to obtain maximum light block. Note that shutters are not a blackout product so there will always be light seepage through moveable parts.
- ◆ Rotate louvres daily. Panels are supplied with a tension screw for each rotation. This can be easily adjusted for louvres that may tighten over time or become loose.
- ◆ Always open panels to gain access to window locks and handles. Avoid accessing the window between louvres as you risk marking or damaging the paint finish with jewellery or watches.

## Cleaning Shutters

Always use a soft sponge or cloth to clean your shutters and avoid the use of harsh, abrasive or caustic cleaning agents.

- ◆ Although wood shutters are a hardwood, they are not advisable for wet areas and any damage caused by exposure to water or moisture will not be covered under warranty, so avoid water when cleaning, however trouble spots may be treated with a slightly damp soapy cloth.
- ◆ Aluminium and polymer (PVC) shutters are water resistant, so cleaning with water and a mild nonabrasive detergent is the recommended method. Just be sure to dry them immediately after.

Gumption or a cleaning product like the Chux Magic Eraser are suitable for spot cleaning to remove light marks such as scuff marks made with jewellery whilst operating the panels and louvres. Even car polish or toothpaste on a soft cloth is effective for removing heavier marks.



# Warranty Information



Capitol Shutters products are sold with a Structural Warranty that covers defects in materials and workmanship in accordance with the conditions listed below, starting from their date of shipping from Capitol Shutters facilities for the period of time indicated below. The warranty period varies based on the product category.

Product Line	Warranty Period
Waterborne Polymer (PVC) Shutters	Lifetime
Wood Shutters & Handcrafted PVC	5 Years
Internal Aluminium Shutters	25 Years
External Aluminium Shutters	10 Years

## What is not covered?

- Products ordered outside of recommended specification and product guidelines.
- Wear or damage that may be associated with improper application, improper installation or improper maintenance procedures or misuse.
- A customer's 'change of heart' nor any issues that may arise from the retailer or salesperson onselling the product in a configuration that does not suit the end users requirements, nor in the event the retailer, installer or sales person fails to explain the specifications and operation to the end user.
- Normal industry colour tolerances between batches and variance to sample are to be expected and is not considered as a product defect.
- Normal wear and tear, damage or fading of colour due to exposure to extreme UV radiation, extreme weather, air pollution, harmful chemicals, geographical location of the product, or differential colour variation over time when compared to adjacent materials.
- Wear or damage that may be associated with water or liquid from any source.
- Products that have been tampered with in any manner whatsoever, where modifications have been made after purchase or due to faulty workmanship during the installation process.
- To damage beyond the control of Capitol Shutters including but not limited to fire, flood, storm and natural disasters or Acts of God.

## Australian Consumer Law

Capitol Shutters goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to have the goods repaired or replaced if goods fail to be of acceptable quality. To replace or repair the product is at the sole discretion of the supplier Capitol Shutters.

## Acceptable Quality

Capitol Shutters products are warranted for performance as fit for the purpose for which they were designed and for their intended use. Products are warranted to be free from defects within the following acceptable standard guidelines: If a defect is visible with the naked eye in natural daylight at a distance of 1.2 metres, it is not acceptable; if a defect is not visible with the naked eye in natural daylight at a distance of 1.2 metres, it is acceptable.

Retail Company:	
Retailer Invoice Number:	
Product:	
Installation Date:	
Installer Name:	
Retailer/Installer Signature:	

Register your purchase online at [www.capitolshutters.com.au](http://www.capitolshutters.com.au) – Consumer Info – Register Warranty